

IT Leader / Executive

Strategic IT Executive with over 15 years of experience leading innovative technology initiatives across diverse industries. Renowned for my ability to drive technology strategies that enhance organizational performance while ensuring robust security and compliance. Leveraging a disciplined approach honed in military service, I specialize in managing and securing enterprise environments—whether cloud-based, on-premise, or hybrid. I am committed to delivering measurable results that align with business goals, transforming IT into a key driver of success.

CORE COMPETENCIES

Strategic IT Leadership: IT Governance, Strategic Planning, Business Continuity

Project Management: Full Life Cycle Project Management, Risk Assessment, Budgeting (Capex/Opex)

Cybersecurity: Risk Assessment, Security Awareness Programs, MFA/SSO Implementation

Cloud & Virtualization: Azure, AWS, VMware, Hyper-V, Microsoft 365, Azure AD/Entra, Okta

Infrastructure Management: Network Management, System Administration, Disaster Recovery

Technical Solutions: Cloud Computing, Application & Cloud Security, Physical Access Controls

Team Leadership: Team Building, Staff Training, Cross-Departmental Collaboration

Technical Writing & Policy Development: IT Policies, Standard Operating Procedures, Security Policies

CAREER EXPERIENCE

Vice President of IT Infrastructure

Soaren Management, Scottsdale, AZ – September 2020 – Present

Led IT operations across multiple locations, managing infrastructure, cybersecurity, and strategic IT initiatives. Partnered with C-suite executives to align technology with business objectives, while ensuring compliance and optimizing IT spend.

- Spearheaded a seamless office relocation for over 100 employees, achieving zero downtime and continuous operations.
- Transitioned the organization from Okta to Azure AD, enhancing security through MFA and SSO across multiple platforms.
- Integrated Azure AD with existing Active Directory, streamlining user management and improving security protocols.

IT Director

Arizona Nutritional Supplements, Chandler, AZ – April 2018 – May 2020

Managed IT infrastructure, cybersecurity, and services for a multi-site operation, aligning IT strategy with business goals and optimizing resource allocation.

- Orchestrated the seamless integration of an acquired site into the existing network, ensuring minimal disruption.
- Enhanced security by deploying Multi-Factor Authentication (MFA) across the organization's Microsoft 365 environment.
- Improved network reliability and performance by migrating circuits from MetroEthernet to MPLS across multiple sites.

Senior Systems Administrator

IO Data Centers, Phoenix, AZ – September 2015 – March 2018

Focused on cost reduction and system performance improvement, overseeing infrastructure management across multiple global locations.

- Designed and implemented an Azure cloud solution for critical SQL instances, supporting the success of the IO-OS Distributed Architecture project.
- Upgraded storage systems, enhancing performance and stability, leading to significant operational improvements.
- Led the replacement of outdated infrastructure across global sites, ensuring seamless transitions with new solutions.

Manager, Information Systems

Arizona State University (W.P. Carey School of Business), Tempe, AZ – May 2013 – December 2015

Led IT operations for a leading business school, implementing project management standards and delivering critical IT projects.

- Implemented secure network and storage infrastructure supporting academic and research activities.
- Established a project management office, streamlining processes and enhancing project delivery.
- Developed and deployed a new Citrix XenDesktop/XenApp solution, supporting the launch of key academic programs.

Network and Systems Administrator

Northland Pioneer College, Holbrook, AZ – June 2008 – May 2013

Managed IT infrastructure across 10 campuses, leading design, deployment, and maintenance of systems to ensure high availability and performance.

- Reduced physical server count by 63% through the deployment of a virtualized environment, improving system reliability.
- Enhanced network performance and redundancy by upgrading the college's internet infrastructure.
- Improved email system reliability and performance by implementing a virtual Exchange environment.

EDUCATION & CREDENTIALS

Western Governors University, Online

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY MANAGEMENT

TECHNICAL PROFICIENCIES

Operating Systems: Windows, Linux, Mac

Virtualization & Cloud: VMware, Hyper-V, Citrix, KVM, Azure Cloud, AWS Cloud, TS/RDS, App-V, Microsoft 365

Networking: Cisco (Route/Switch), Cisco ASA, Wireless, ACS, VoIP, F5, NetScaler, SolarWinds, Telnet/SSH

Storage: EMC/UCS, NetApp, Hitachi, Nimble, Nexsan, Nutanix, Xiotech, Datacore

Programming Languages: PowerShell, HTML5, CSS, C#, VB.NET, ASP.NET Core, PowerCLI

Project Management: MS Project, JIRA, PlanView, 5PM, BaseCamp, Teamwork

Other: CommVault, McAfee EPO, Symantec EP/EE, Sophos, Veeam, TeamViewer, Dynamics AX, Azure AD, Okta, RingCentral MVC, Twilio, Barracuda, Slack, Keeper, 1Password, Zoom