Robert Godfrey

Queen Creek, AZ 85142
www.rgodfrey.com | robert@rgodfrey.com | (480) 433-3104
www.linkedin.com/in/robert-godfrey-57561014/

SKILLS

- **Security Architecture**: Cloud Security Design (Azure, AWS), IAM, Zero Trust, OATH2/OIDC, SSO, MFA
- **Cloud & Infrastructure**: Azure, AWS, VMware, Hyper-V, Microsoft 365, Azure AD/Entra, Okta
- **Security & Compliance Tools**: WIAM/CIAM, Duo Security, Okta, Azure AD/Entra ID
- **Networking & Systems**: Cisco, Meraki, Sophos, Firewall Management, Disaster Recovery, Wireless, F5
- **Governance & Standards**: PCI, HIPAA, PCI, GDPR, GRC, FERPA, 3LoD, ISO 27000, NIST
- **Tools & Automation**: PowerShell, ITSM, ServiceNow, Jira, SolarWinds, DevOps
- **Project Management**: ITIL, Agile, Waterfall, IT Budgeting, Vendor Negotiation, MS Project
- **Storage Systems**: Nexsan, Nutanix, Xiotech, Datacore, EMC, NetApp, Hitachi, Nimble, SharePoint, Blob
- **Programming**: C#, VB.NET, .NET, SQL, HTML, CSS, JavaScript, Visual Studio Code, PowerShell

CAREER EXPERIENCE

eXaaS, (Managed Services Provider) Queen Creek, Arizona   11/2017 – Current
Founder and Head of IT & Cybersecurity Services
- Leading the development of a multi-tenant SaaS platform with Azure-based infrastructure
- Architect secure cloud environments and IAM solutions with SSO, MFA, and role-based access controls
- Design and implementing scalable, high-availability IT operations focused on automation and resilience
- Oversee cybersecurity strategies, compliance frameworks, and service delivery enhancements

Soaren Management, (Financial Services) Scottsdale, Arizona   09/2020 – 09/2024
Vice President, IT Infrastructure
- Led IT operations across multiple locations, ensuring service delivery, infrastructure, and cybersecurity
- Managed IT support functions, helpdesk, incident management, and system monitoring
- Developed and executed IT policies, security measures, and compliance programs (GDPR, HIPAA, PCI)
- Migrated organization from Okta to Azure AD, improving security posture and access management
- Implemented disaster recovery and resilience strategies to enhance business continuity

Arizona Nutritional Supplements, (Manufacturing) Chandler, Arizona   03/2018 – 06/2020
IT Director
- Managed IT infrastructure, cybersecurity, and service delivery for a multi-site operation
- Strengthened cybersecurity by deploying Multi-Factor Authentication (MFA) and SSO across Microsoft 365
- Optimized network reliability and performance by transitioning circuits from MetroEthernet to MPLS
- Led the integration of an acquired company's IT infrastructure with minimal disruption

IO Data Centers, (Communications) Chandler, Arizona   09/2015 – 03/2018
Senior Systems Administrator
- Designed and deployed Azure cloud solutions for SQL instances, improving scalability and reliability
- Led global infrastructure upgrades, improving stability and reducing downtime
- Managed VMware, Hyper-V, and cloud deployments, reducing operational costs and increasing agility

Arizona State University, (Education) Tempe, Arizona   05/2013 – 08/2015
Manager, Information Systems
- Developed and implemented IT service management best practices (ITIL), optimizing efficiency
- Designed and deployed Citrix XenDesktop/XenApp solutions to enhance remote access capabilities
- Established a project management office to streamline IT initiatives and optimize resource allocation

Northland Pioneer College, (Education) Show Low, Arizona   06/2008 – 05/2013
Network & Systems Director
- Managed IT operations across 10 campuses, ensuring high availability and performance
- Reduced physical server count by 63% through virtualization, improving system efficiency
- Implemented a virtual Exchange environment, enhancing email system reliability

Clopay Building Products, (Manufacturing) Tempe, Arizona   06/2004 – 03/2008
Quality Manager
- Supervised between 40 to 60+ employees, ensuring efficient production operations and quality control
- Developed and implemented SOPs, workflow processes, and Lock-Out/Tag-Out safety protocols
- Managed production reporting, inventory control, process optimization, and production projects
- Assisted with IT support functions, including system updates, troubleshooting, and software installation
- Led cross-functional training programs to enhance employee productivity and compliance.

EDUCATION

B.S. in Information Technology Management – Western Governors University   2025

TRAINING & CERTIFICATIONS

Certified Information Systems Security Professional (CISSP)	In Progress 2025
Azure Security Engineer Associate (AZ-500)	In Progress 2025
CompTIA A+ (220-701 220-702)	2010
CompTIA Network+ (N10-004)	2011
CompTIA Security+ (SY0-301) – RENEWING in 2025	2011